

DSTAKEHOLDER & PUBLIC OUTREACH PLAN

LOWER ST. BERNARD PARISH, LA ROADWAY NETWORK & RESILIENCE STUDY

RPC "STAGE 0" FEASIBILITY STUDY

Planning For Future St. Bernard RPC TASK: LIT_STB; STATE PROJECT NO. H.015428

December 7, 2023

TABLE OF CONTENTS

I.	Project	Overview	2	
	The Lo	uisiana International Terminal (LIT) Project	2	
II.	Best Pr	actices in Outreach & Engagement	2	
III.		ation Goals		
IV.	Particip	ation Objectives I Outcomes	3	
V.	Desired	Outcomes	4	
VI.				
	6.1	A Living Document	4	
	6.2	Plan Alignment	4	
	6.3	Participation Approach	4	
	6.4	The Project Leadership Team (PLT)		
	6.5	Special Interest Groups	7	
	6.6	The Project Area and Impacted Populations	12	
	6.7	Public Engagement	.33	
	6.8	Covid-19 Responsiveness	.36	
VII.	Meeting	g Strategy & Sequencing of Events	.36	
VIII.	Response Procedures			
IX.	Project	Branding	.37	

I. PROJECT OVERVIEW

The Regional Planning Commission (RPC), in coordination with the Port of New Orleans (Port NOLA) and St. Bernard Parish, is conducting a "Stage 0" Feasibility Study (herein after referred to as "Study") to evaluate impacts and assess potential improvements to the surface transportation network in lower St. Bernard Parish, including impacts associated with implementation of the proposed Port NOLA Louisiana International Terminal (LIT) project, in Violet, Louisiana, as well as other downriver developments.

The Louisiana International Terminal (LIT) Project



Port NOLA is planning to build a new intermodal container terminal facility in lower St. Bernard Parish. The planned Louisiana International Terminal (LIT) facility will be a \$1.5 billion container terminal with an anticipated annual capacity of 2 million twenty-foot equivalent units (TEUs) annually. The proposed terminal site in Violet, LA was selected following a site feasibility analysis conducted from

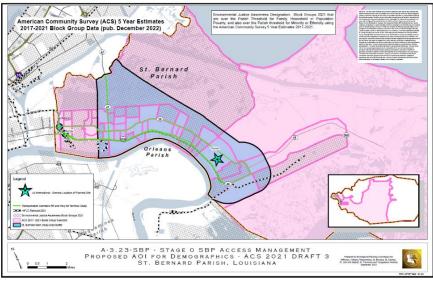
2018-2020 due to its naturally deep water, proximity to existing rail networks, and location inside the levee system. Port NOLA recently finalized the purchase of approximately 1,200 acres in Violet for the proposed LIT site (with an anticipated facility footprint of approximately 400 acres) and has initiated the permitting process with the U.S. Army Corps of Engineers (USACE). Learn more at: <u>https://louisianainternationalterminal.com/.</u>

The RPC Study aims to broaden the scope of analysis completed by Port NOLA and consider the feasibility of improvements to manage the anticipated increased freight and employment traffic in lower St. Bernard Parish from both the proposed Port NOLA project and other downriver projects impacting the future quality of life in the Parish. This study acknowledges that the future growth in the Parish could pose negative traffic impacts to the region if transportation impacts are not assessed, planned for, and implemented to support the region and impacted communities. To this effect, the Study will identify feasible traffic mitigation options through (but not limited to):

- An assessment of anticipated LIT project impacts;
- Development of conceptual alternatives, including a new direct connection to the Interstate system via the LA 47/I-510 corridor to the LIT site in Violet;
- An analysis of economic, environmental, community, and transportation-related impacts of different alternatives;
- Assessment of vulnerabilities;
- Assessment of financial feasibility; and
- Review and analysis of feedback solicited through a proactive, robust community input process.

At a minimum, this Stakeholder & Public Outreach Plan aims to proactively engage residents and stakeholders and solicit feedback through an effective community input process; meet project requirements; and comply with RPC's Public Involvement Plan and Title VI Program.

FIGURE 1. PROJECT AREA OF INTEREST (AOI) MAP1



II. BEST PRACTICES IN OUTREACH & ENGAGEMENT

Development of feasible traffic mitigation improvements that truly anticipate and mitigate the negative effects of the future development in St. Bernard (including anticipated impacts of the Port NOLA LIT Project) must build from historical data,



research on best practices, and analysis of emerging trends and challenges. This information should then be refined, corrected, and prioritized through collaboration and engagement with local organizations, stakeholders, and the public.

This Stakeholder and Public Outreach Plan (herein after referred to as the "Outreach Plan") was developed at the start of the Study to best ensure that a diverse range of community groups are identified and engaged, that their feedback and experience is included in consideration of alternative concepts, and that the RPC provides the public ample opportunities to participate in the planning process.

To this effect, a variety of engagement strategies will be utilized as part of this Study, including regular monthly Project Leadership Meetings, community workshops, stakeholder meetings, online surveys, social media, and (as needed) interactive in-person activities at festivals and community events.

These methods will facilitate the sharing of diverse perspectives, consultation with critical communities impacted by planned development, and authentic collaboration necessary to envision the future of St. Bernard's transportation network, including improvements that will ensure a high quality of life for all.

Outreach, engagement, and data-gathering efforts of the Outreach Plan will focus on the needs and experience of residents, businesses, and stakeholders in St. Bernard to develop data-driven, inclusive, and equitable planning documents and associated recommendations. To this effect, outreach efforts will meet locals where they are, draw from specific examples provided through survey and mapping exercises (described in Section VI in more detail), incorporate analysis of common comments or statistically significant data points, and learn from and incorporate outcomes of ongoing, in-person engagement.

III. PARTICIPATION GOALS

- 1. Inform the public that the RPC Stage "0" Feasibility Study planning process is underway.
- 2. Inform residents about how they can engage with the planning process and how valuable their participation is to the process and future of the Parish.
- 3. Capture public sentiment from a large and diverse group of residents and stakeholders through multiple avenues.
- 4. Present and explain proposed conceptual alternatives to communities and regional stakeholders in a way that is clear and transparent.
- 5. Demonstrate to residents and stakeholders how their participation impacted the final recommendations of the Study.
- 6. Track and make a record of all who are participating in the planning process overall.

IV. PARTICIPATION OBJECTIVES

- 1. Identify specific Title VI vulnerable populations.
- 2. Leverage previous and ongoing outreach efforts associated with the Port NOLA LIT project.
- 3. Document and leverage previous and ongoing public comments and survey results to produce Study recommendations tailored to local context and needs.
- 4. Increase public awareness of planning efforts during the production of the Study by publicizing opportunities for engagement and disseminating project information through a variety of media types.
- 5. Support meaningful participation in outreach and engagement opportunities and events that are diverse and accessible to all.
- 6. Facilitate in-person, online survey, and public comment periods to increase resident and stakeholder participation in development of conceptual alternatives during the production of the Study.
- 7. Produce a final Report that is data-driven, inclusive, equitable, and reflective of the Parish's long-term transportation needs.

Note: The planning products produced in the planning process may be adopted during a subsequent environmental review process.

V. DESIRED OUTCOMES

- 1. Stakeholders are empowered to explain their concerns regarding potential positive and negative impacts associated with future planned development in the Parish, both in the immediate project area and surrounding areas.
- 2. Port NOLA, the Parish, Stakeholders and the public are confident that their feedback was considered, and final report recommendations represent the values and needs of St. Bernard communities and the region at large.
- 3. The process of gathering and analyzing feedback prioritized equity and fostered trust among participants.
- 4. Community participants offered constructive input and sought common ground and understanding with each other and with the project team members and partners.
- 5. There is consensus within the region in support of the final transportation improvement recommendations and the path forward.
- 6. The Public and stakeholder groups demonstrate increased awareness, interest, and trust in the RPC's planning processes.

VI. OUTREACH & ENGAGEMENT STRATEGY

6.1 A LIVING DOCUMENT

This Outreach Plan is a living document: it is intended to be updated, refined, and made more inclusive as a result of an ongoing, interactive, and coordinated engagement process.

6.2 PLAN ALIGNMENT

This Outreach Plan is in alignment with the RPC's **2022 Public Participation Plan (PPP):** it provides a clear consensusbuilding process by identifying public participation methods, strategies for public engagement and outreach, and acknowledges the means and methods for ensuring state and federal regulatory compliance for public participation. Further, this Outreach Plan is in alignment with the RPC's **Title VI Non-Discrimination Program and Language Assistance Plan**, which prohibits discrimination on the basis of race or national origin under any program or activity receiving federal financial assistance, including extensions to Title VI protections to low-income populations.

6.3 PARTICIPATION APPROACH

The Plan approach aims to accurately and effectively communicate to residents and Parish stakeholders the importance of long-term transportation planning and their opportunity to take part in regional and local transportation planning efforts underway. Efforts aim to result in robust, local, lived experience and invaluable institutional knowledge incorporated in the development of draft and final conceptual alternatives and long-term transportation strategies.

Efforts specifically include: project branding, a webpage, a digital mapping survey focused on providing spatially specific transportation improvement comments; two community meetings; monthly project leadership meetings; stakeholder interviews and stakeholder meetings; and in-person outreach at community festivals.

The Outreach Plan approach also incorporates and acknowledges engagement efforts managed by Port NOLA and the Parish to date, the RPC's 3C planning process, a 10-month project timeline, best practices, and the experience of trusted community groups and Parish stakeholders. To this effect:

- Project branding, public messaging, and outreach efforts focus on supporting the public's interest at critical stages of study and throughout the planning process.
- Public messaging will be tailored to an 8th grade reading level to enhance accessibility and tailored to reflect local conditions.
- Community meeting facilitation will also be respectful of local culture and widely publicized in advance to help ensure a representative engagement process.

Pursuant to Title VI of the 1964 Civil Rights Act, no individual shall be excluded from participation in, denied the benefits of, or otherwise subjected to discrimination on the basis of race, color, national origin, income, gender, age, or disability in

any program or activity receiving federal financial assistance. The Regional Planning Commission (RPC) is a recipient of federal funding, and thus is subject to the requirements of Title VI, as are all federally funded consultants contracted by the Commission. This Outreach Plan documents how the Title VI requirements are met during the subject study.

Public involvement efforts for this project are designed to meaningfully engage elderly residents, persons with a disability, and the transportation disadvantaged (those without access to an automobile) to assure that these disadvantaged groups are not excluded from participation. All public meetings will be held at central, easily accessible locations that are convenient for the population affected by the project. Meetings will also be held outside of regular work hours to try to accommodate the schedules of those in the community who may have rigid work schedules.

Advertisements for public meetings will be distributed in print (local media and newspaper advertisements) and digital format hosted on the RPC website. Likewise, materials and exhibits included both print and online surveys to collect feedback on the project.

As a part of our mission to develop a nuanced understanding of the affected population, the project team will attend meetings of the Port of New Orleans Community Advisory Councils (for St. Bernard Parish and for Violet). The team has also engaged representatives from local government as members of the Project Leadership Team and plans to "meet stakeholders where they are" by distributing outreach materials at festivals that draw attendees who may otherwise be missed by standard outreach methods including those residents who are busy with family obligations, who have limited schedule availability during the work week, or who may hear about the project through "word-of-mouth" or may share a dwelling with festival attendees.

6.4 THE PROJECT LEADERSHIP TEAM (PLT)

The Project Leadership Team was formed from nominations of the RPC and Project Team to guide the development of the Study. Throughout the course of Project Leadership Team Meetings, members will work to actively expand and broaden the list of stakeholders to ensure the opportunity to comment and be involved in the planning process is as inclusive and transparent as possible. PLT members will meet monthly for a total of seven (7) times over the course of the 10-month planning process, including the following high-level project milestones and dates.

MEETING DATE	HIGH-LEVEL MILESTONES		
October 2, 2023	Project Leadership Team Kickoff Meeting to review project goals, objectives, and timeline.		
October 23, 2023Discuss approach to project branding, website, survey, and press release development the outreach efforts in November re: Project Launch, including live website, published Plan, live "Mark the Map" Survey; and final press release shared with Parish, Stakehol Community groups able to sign up online to be kept informed of project updates.			
November 20, 2023	 Review outcomes of Project Launch, including analysis of survey responses, questions received to-date; and Assess opportunities to boost engagement via RPC, Parish, and Port communication channels, up-coming events; and Review status of Task 2 - Review of Plans/Data and Task 3 - Data Collection. 		
January 22, 2024	 Updated analysis of survey responses, questions received to-date; and Assess opportunities to boost engagement via RPC, Parish, and Port communication channels, up-coming events; and Outline meeting approach / logistics for Community Meeting No. 1 (4/11/2023), based on findings and comments to-date; and Determine schedule of Stakeholder Interviews/Briefing Sessions held prior to Community Meeting No. 1. 		

TABLE 1. PROJECT LEADERSHIP TEAM MEETINGS & MILESTONES



Т

March 18, 2024	 Updated analysis of survey responses, questions received to-date; and Assess opportunities to boost engagement via RPC, Parish, and Port communication channels, up-coming festivals/events; and Review outcomes of Task 4 (complete as of 3/14/24); and Review and discuss conceptual plans in development.
May 20, 2024	 Review outcomes of Community Meeting No. 1 (4/11/2024), including outcomes of meeting exercise, updated analysis of survey responses, and questions received to-date; and Incorporate special considerations and community feedback into final conceptual plan recommendations; and Assess progress on Task 5 – Conceptual Plan Development. Plan for Community Meeting No. 2 (6/6/2024) to review and explain how community feedback was incorporated into final transportation improvement recommendations. Assess opportunities to boost engagement for Community Meeting No. 2 via RPC, Parish, and Port communication channels, up-coming festivals/events; and
June 24, 2024	 Review outcomes of Community Meeting No. 2 (6/6/2024), including outcomes of meeting, updated analysis of survey responses, and questions received to-date; and Assess completion rate of Task 5 – Conceptual Plan Development (due 6/26/2024); and Determine and complete final decision-points to complete the Study Report (Task 6) due 7/4/2024.

TABLE 2. PROJECT LEADERSHIP TEAM (PLT) MEMBERS

NAME	ASSOCIATION/ TITLE	NAME	ASSOCIATION/TITLE	
Jeffrey Roesel	RPC, Executive Director	Anthony "Tony" Evett	Port NOLA, Chief Engineer	
Karen Parsons	RPC, Principal Planner	Chris Cole	LA DOTD, Assistant Pavement Management Engineer	
Lynn Dupont	RPC, Principal Planner	Scott Boyle	LA DOTD, Assistant Pavement Management Engineer	
Tosha Shanableh	RPC, Transportation Planner	Kimberly Bryant	LA DOTD, DOTD Traffic Engineering	
Malissa Givhan	RPC, Public Outreach Coordinator	Bao Le	LA DOTD, District Traffic Ops Engineer	
Jason Stopa	St. Bernard Parish, Director of Community Development	Kayla Bankston	LA DOTD Environmental, Engineer Intern	
Jacob M. Loeske	GIS Engineering, Director of Operations	Laura Phillips	LA-FHWA, Transportation Planner	
Connor McCarthy	GIS, Engineering, Engineer Intern	John Broemmelsiek	LA-FHWA, Traffic Engineer	
Sam Mestayer	GIS Engineering, Project Manager	David Dupre	Meyer Engineers, Supervising Engineer	
Brandi Fontenot	GIS Engineering, Deputy Project Manager	Ann Theriot	Meyer Engineers, Project Engineer	
Nicole Steward	Urban Systems, Inc. President / Transportation Engineer	Alex Gelpi Carter	Meyer Engineers, Public Outreach Coordinator	
Alison Michel	Alison Michel Urban Systems, Inc. VP / Transportation Engineer		Meyer Engineers, Public Outreach Coordinator	
Fadi MadiUrban Systems, Inc. Transportatio Engineer		Gregory "Greg" Trahan	AECOM, Civil Engineer	



Kamran Khan	CDM Smith, Toll Practice Leader	Tom Hunter	AECOM, Planning Department Manager
Richard Tillery	CDM Smith, Sr. Project Manager		

The Project Leadership team supported the development of this Outreach Plan; will review and provide insight and feedback on the format of Community and Stakeholder meetings; and will review and provide feedback on the Study development, content, strategies and recommendations.

6.5 SPECIAL INTEREST GROUPS

6.5.1 Stakeholder Meetings and Interviews

Stakeholder meetings and interviews provide a critical opportunity to gather diverse insights, engage participants with specialized knowledge more directly, tailor discussions, address unique needs, and facilitate targeted consensus-building.

The Project Leadership Team will bring additional stakeholder groups (**Table 3**) into the planning process beginning in February/March 2024 upon establishing initial project findings. Stakeholder meetings and interviews help to ensure all perspectives of an issue are well represented in the Study, promote transparency, and increase stakeholders' ability to influence Study outcomes and recommendations.

As additional special interest groups engage with the project and as the PLT identifies additional special interest or stakeholder groups they will add such groups to the table below.

NAME	ROLE / FOCUS	WEBSITE / LOCATION INFORMATION			
ECONOMIC DEVEL	ECONOMIC DEVELOPMENT / PRIVATE INDUSTRY				
St. Bernard, Harbor & Terminal District "The St. Bernard Port	Local Port, Harbor and Terminal An economic driver in the Parish, the St. Bernard Port manages all lands, waterways, rivers, lakes and navigable bodies comprising and lying within the limits of and boundaries of St. Bernard Parish.	https://www.stbernardport.com/			
Norfolk Southern Railroad	Transportation Provider / Railing Shipping - Network extends into study area, serves global trade via port connections; helps move the global economy and support global trade by working with port partners to develop, maintain, and grow rail-supported cargo.	https://www.norfolksouthern.com/en/ ship-by-rail/our-rail-network/ports- international/port-directory#accordion- 86a9618807-item-800cdb48a5			
Trucking Companies / Private Businesses	IMC Intermodal trucking and container drayage company that provides intermodal logistics and transportation services to clients in New Orleans, LA and the surrounding areas	https://www.imcc.com/companies/ne w-orleans/			
Trucking Companies / Private Businesses	ARL Network Provides Flatbed, Dry Van, Refrigerated, and Intermodal Drayage to New Orleans based terminals	https://www.arlnetwork.com/terminals			
Trucking Companies / Private Businesses	Acme Truck Line, Inc Provides transportation of equipment, materials, and supplies. Operates terminals in	http://www.acmetruck.com/terminal- network/			

TABLE 3. STAKEHOLDER AND SPECIAL INTEREST GROUPS



NAME	ROLE / FOCUS	WEBSITE / LOCATION INFORMATION		
	New Orleans including multiple terminals throughout Louisiana.			
Trucking Companies / Private Businesses	Andy's Freight Terminal, Inc. (1-truck) Andy's Freight Terminal, Inc. is an active DOT registered motor operating under USDOT Number 2215703 and MC Number 253140.	6128 Old Gentilly Rd, New Orleans, LA 70126		
Trucking Companies / Private Businesses	Arst-Alex, Inc. (3 trucks) Arst-Alex, Inc. is an active DOT registered motor carrier operating under USDOT Number 703786 and MC Number 325453.	1910 - 25th Street Kenner, LA 70062		
ISO shipping services & Trucking	Private Business / Boasso Global - Chalmette, Louisiana Boasso Global offers local and long-haul trucking, ISO shipping services, and chemical tank/container refurbishing at their St. Bernard Port ISO Shipping Terminal location in Chalmette, Louisiana since 2002	https://stage.boassoglobal.com/Depots /North-America/New-Orleans		
Warehousing & Trucking	Private Business / Meyers Warehouse Meyers Warehouse provides high-quality food- grade warehousing and trucking services to corporations throughout the US including American Sugar Refining-Domino Sugar warehouse located at the Port's Chalmette Terminal and American Sugar Refining- Domino Sugar Chalmette Refinery	7417 N Peters St Arabi, LA 70032		
Entergy Louisiana, LLC	Electricity provider – Serves electric customers in St. Bernard Parish. Planning re: overhead power lines.			
RESOURCE AGENCIES AND GOVERNMENT ENTITIES				
Wetlands-DNR	Resource Agency/ Permits/ Mitigation Division - Regulates development activities and manages the resources of the Coastal Zone to help ensure the management and reasonable use of the state's coastal wetlands, including dredge and fill work, bulkhead construction, shoreline maintenance, and other development projects.			



	ntal review process.	
NAME	ROLE / FOCUS	WEBSITE / LOCATION INFORMATION
US Army Corps of Engineers	Resource Agency/New Orleans USACE District – Reviews permit application submitted by the Port NOLA to construct a new commercial container terminal, realign E. St. Bernard Highway and the Norfolk Southern railroad track segment, relocation of W. Smith Jr. Elementary School, and Violet No. 2 Park.	
SE LA flood protection authority	Resource Agency / Regional Levee Authority – Coordinates plans, projects, and procedures to better protect citizens in the event of future storms.	https://www.floodauthority.org/about- us/contact-us/
Coast Guard	Resource Agency/U.S. Coast Guard Sector New Orleans - Supports a wide range of Coast Guard operations to include search and rescue, maritime law enforcement, marine environmental protection, aids to navigation, and ports, waterways, and coastal security.	https://www.atlanticarea.uscg.mil/Our- Organization/District-8/Contact- Information/
St. Bernard Parish Government	 Community Development – Enforces the Parish Comprehensive Plan and seeks opportunities to mitigate future flood risk Office of Coastal Zone Management - Processes Coastal Use Permits (CUPs) and serves as a liaison between St. Bernard Parish and all state and federal coastal wetlands regulatory agencies. Public Works Dept. – Manages the operation and improvement of drainage, sewer, and water infrastructure. Capital Projects Dept. – Manages project expenditure of Parish and grant funds. Communications Dept. – Manages public communications on behalf of the Parish. 	<u>https://sbpg.net/151/Community-</u> <u>Development</u>
St. Bernard Tourist Commission	Local Tourist Commission - Promotes and markets St. Bernard's rich history, culture, festivals and recreational opportunities s to enhance the economic fabric of the Parish. Coordination, re: festivals and tabling events.	https://www.visitstbernard.com/play/a nnual-events
Federal Highway Administration (FHWA)	Resource Agency within the U.S. Department of Transportation that supports State and local governments in the design, construction, and maintenance of the Nation's highway system and various federally and tribal owned lands.	Louisiana Division, Federal Highway Administration 5304 Flanders Dr., Ste. A Baton Rouge, LA 70808
State Historic Preservation Office (SHPO)	Resource Agency responsible for coordinating and implementing state and federal guidelines for the investigation and	https://www.crt.state.la.us/cultural- development/historic- preservation/section-106-review/index



	ntal review process.	WEDRITE / LOCATION
NAME	ROLE / FOCUS	WEBSITE / LOCATION INFORMATION
	preservation of prehistoric and historic sites on land and underwater. Division issues permits for archaeological investigations, supports the use of a state-wide GIS Cultural Resource Map, and provides guidance with required site forms and Section 106 inquiries.	
Louisiana Department Wildlife and Fisheries (LDWF)	Resource Agency responsible for managing and protecting Louisiana's abundant natural resources	https://www.wlf.louisiana.gov/
STAKEHOLDERS -	COORDINATING AND CONSULTED EN	NTITIES
Port NOLA sponsored community groups	Community Advisory Councils (CAC) – Groups meet regularly re: project updates, discussions about terminal-related subjects, and opportunities for members to provide feedback and insight. One CAC consists of Violet residents and community leaders. The other consists of community and business leaders from throughout St. Bernard Parish. CAC members were nominated by community and local government leaders.	https://louisianainternationalt erminal.com/community/connect
Federally Recognized Tribal Governments	Coordinating Entities with interest in historic sites / tribal land / activities in St. Bernard Parish	Alabama-Quassarte Tribal Town P.O. Box 187, Wetumka, OK 74883 http://www.alabama-quassarte.org/ Apache Tribe of Oklahoma 511 East Colorado, Anadarko, OK 73005 http://www.apachetribe.org/ Chitimacha Tribe of Louisiana 155 Chitimacha Loop, Charenton, LA 70523 http://www.chitimacha.gov Choctaw Nation of Oklahoma 1802 Chukka Hina Dr., Durant, OK 74701 http://www.choctawnation.com Coushatta Tribe of Louisiana 1940 C.C. Bel Road, Elton, LA 70532 http://koasatiheritage.org/ Jena Band of Choctaw Indians P.O. Box 14, Jena, LA 71342-0014 http://www.jenachoctaw.org Mississippi Band of Choctaw Indians 101 Industrial Rd., Choctaw, MS 39350 http://www.choctaw.org



NAME	ROLE / FOCUS	WEBSITE / LOCATION INFORMATION
		Muscogee (Creek) Nation 1007 East Eufaula St., Okmulgee, OK 74447 http://www.mcn-nsn.gov
		Seminole Tribe of Florida 6300 Stirling Road, Hollywood, FL 33024 <u>http://www.semtribe.com</u>
		United Houma Nation 400 Monarch Dr., Houma, LA 70364 <u>https://unitedhoumanation.org/contact</u> _/
		Inter-Tribal Council of Louisiana (ITC) 991 Grand Caillou Rd., Houma, LA 70363
		Louisiana Governor's Office of Indian Affairs Louisiana State Capitol 900 N. Third St., Baton Rouge, LA 70804 <u>https://gov.louisiana.gov/page/indian- affairs</u>
Los Isleños Heritage and Cultural Society	Cultural society	https://www.losislenos.org/index

6.5.2 Stakeholder meetings and interviews included:

1. 10/10/23 - Port NOLA Outreach Stakeholder Meeting Attendees:

- <u>PortNOLA</u>: Laura Mellem, Anthony Evett, Kylie Mills, Rachel Haney (HDR, Inc), Renee Aragon, Suchitra Satpathi, Kayla Santiago, Jessica Ragusa, Meagan Morvant
- <u>Project Team:</u> Evelyn Campo, Sam Mestayer, Karen Parsons, Brandi Fontenot, Jacob Loeske, Ann Theriot, David Dupre, Malissa Dietch-Givhan, Tosha Shanableh

Meeting Objective: Reviewed project objectives & discussed Port of NOLA outreach efforts to-date; aligned outreach efforts to complement Outreach Plan in development.

2. 10/10/23 - St. Bernard Parish Staff Outreach Stakeholder Meeting

- Attendees: <u>Parish:</u> Jason Stopa; <u>Project team:</u> Evelyn Campo, Sam Mestayer, Karen Parsons, Brandi Fontenot, Jacob Loeske, David Dupre, Ann Theriot, Tosha Shanableh
- **Meeting Objective:** Introduced RPC project to the Parish; addressed questions and concerns; and invited insight and input on the development of the Outreach Plan.

3. [date] - Meeting Title

Attendees: To be completed at a later date Key Take-a-ways: To be completed at a later date

4. [date] - Meeting Title



Attendees: To be completed at a later date **Key Take-a-ways**: To be completed at a later date

- [date] Meeting Title Attendees: To be completed at a later date Key Take-a-ways: To be completed at a later date
- 6. [date] Meeting Title Attendees: To be completed at a later date Key Take-a-ways: To be completed at a later date
- [date] Meeting Title
 Attendees: To be completed at a later date
 Key Take-a-ways: To be completed at a later date

6.6 THE PROJECT AREA AND IMPACTED POPULATIONS

6.6.1 Social Vulnerability Analysis for Outreach Meeting Location Strategy Methodology

In addition to the Title VI Demographic Profile, the project team considered where social vulnerability markers were the highest and mapped these Census Block Groups in Figure 2 for the purpose of determining where to hold public meetings.

Findings

The study area includes all Census Block Groups in St. Bernard Parish, La, which generally have medium to high overall social vulnerability. All Census Block Groups were assessed against data described in **Table 4** to identify what specific factors are driving this medium to high social vulnerability and to understand if there are geographically significant areas in the Parish to target outreach and engagement efforts. Census Block Groups having the top three unique values of the data assessed in **Table 4** were then sorted and illustrated in **Table 5**, which highlights the highest concentrations of vulnerable population by Census Block Group in the Parish. These seventeen (17) Census Block Groups are mapped in **Figure 2** to support targeting outreach and engagement efforts.

TABLE 4. DATA DESCRIPTION AND SOURCE FOR FIGURE 2.

METRIC	VARIABLE	DESCRIPTION	
% Over Age 65	EP_65OVER	Percentage of persons aged 65 and older estimate	
% Disabled	EP_DISAB	Percentile percentage of civilian noninstitutionalized population with a disability estimate	
% Limited English	EP_LIMENG	Percentile percentage of persons (age 5+) who speak English "less than well" estimate	
% Poverty	EP_150POV	Percentage of persons below 150% poverty estimate	
% Minority	EP_MINRTY	Percentage minority estimate	
% No Vehicle	EP_NOVEH	Percentage of households with no vehicle available estimate	

Data compiled from the American Community Survey (ACS) 5 Year Summary File (2017 – 2021) published December 2022 by the U.S. Department of Commerce, Economics and Statistics Administration, U.S. Census Bureau. Data received in text format and joined to spatial geography files by the New Orleans Regional Planning Commission (RPC). Specific tabular data relating to RPC activities formatted for mapping and analytical purposes. For further information please contact RPC, Lynn Dupont, GIS Manager.

FIGURE 2. HIGHEST CONCENTRATIONS OF VULNERABLE POPULATION BY CENSUS BLOCK GROUP MAP

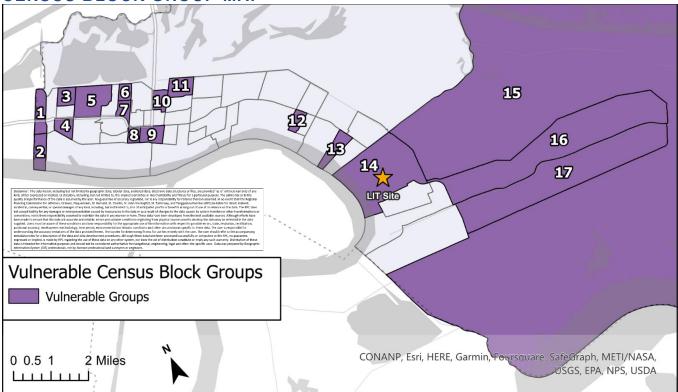


TABLE 5. DATA TABLE FOR HIGHEST CONCENTRATIONS OF VULNERABLEPOPULATION BY CENSUS BLOCK GROUP MAP

Vulnerable	Census			% Limited	Environmental J	ustice Awareness	
Group ID	Block Group (BG)	% Over Age 65	% Disabled	English	% Poverty	% Minority	% No Vehicle
1	BG 1, Tract 303	9.81%	19.79%	0.00%	52.81%	44.59%	16.34%
2	BG 2, Tract 303	28.95%	19.79%	2.05%	26.25%	13.47%	16.34%
3	BG 1, Tract 305	8.91%	18.46%	0.00%	64.67%	46.84%	7.46%
4	BG 3, Tract 305	9.16%	18.46%	4.83%	20.90%	22.16%	7.46%
5	BG 1, Tract 306.01	5.74%	10.60%	7.65%	29.51%	64.09%	4.77%
6	BG 1, Tract 306.03	1.72%	13.77%	3.06%	56.93%	83.33%	19.59%
7	BG 2, Tract 306.03	1.12%	13.77%	0.00%	69.35%	88.04%	19.59%
8	BG 1, Tract 307	27.36%	25.42%	0.00%	40.23%	19.38%	16.11%
9	BG 2, Tract 307	12.34%	25.42%	0.00%	38.41%	11.87%	16.11%
10	BG 2, Tract 308	7.68%	17.62%	0.00%	48.46%	67.15%	9.14%
11	BG 3, Tract 302.07	14.08%	13.40%	5.99%	24.61%	38.33%	2.38%
12	BG 3, Tract 302.09	19.02%	23.07%	0.00%	21.41%	8.24%	1.09%
13	BG 3, Tract 302.04	30.78%	16.92%	4.00%	56.94%	95.55%	9.10%
14	BG 1, Tract 301.03	17.97%	20.48%	0.00%	10.97%	92.53%	7.80%
15	BG 2, Tract 301.05	38.95%	16.32%	0.00%	45.26%	33.68%	3.48%



Note: The planning products produced in the planning process may be adopted during a subsequent environmental review process.

16	BG 1, Tract 301.04	24.93%	21.27%	0.00%	24.67%	23.34%	4.80%
17	BG 2, Tract 301.04	8.93%	21.27%	0.00%	24.97%	41.86%	4.80%

Disclaimer: The data herein, including but not limited to geographic data, tabular data, analytical data, electronic data structures or files, are provided "as is" without warranty of any kind, either expressed or implied, or statutory, including, but not limited to, the implied warranties or merchantability and fitness for a particular purpose. The entire risk as to the quality and performance of the data is assumed by the user. No guarantee of accuracy is granted, nor is any responsibility for reliance thereon assumed. In no event shall the Regional Planning Commission for Jefferson, Orleans, Plaquemines, St. Bernard, St. Charles, St. John the Baptist, St. Tammany, and Tangipahoa Parishes (RPC) be liable for direct, indirect, incidental, consequential, or special damages of any kind, including, but not limited to, loss of anticipated profits or benefits arising out of use of or reliance on the data. The RPC does not accept liability for any damages or misrepresentation caused by inaccuracies in the data or as a result of changes to the data caused by system transfers or other transformations or conversions, nor is there responsibility assumed to maintain the data in any manner or form. These data have been developed from the best available sources. Although efforts have been made to ensure that the data are accurate and reliable, errors and variable conditions originating from physical sources used to develop the data may be reflected in the data supplied. Users must be aware of these conditions and bear responsibility for the appropriate use of the information with respect to possible errors, scale, resolution, rectification, positional accuracy limitations of the data and adta development procedures. Although these data have been processed successfully on computers at the RPC, no guarantee, expressed or implied, is made by RPC regarding the use of these data on any other system, nor does the act of distribution constitute or imply any such warranty. Distribution of these data on any other system, nor does t

Upon review of **Figure 2** and **Table 5**, there is not a geographically unique proportion of residents having social vulnerabilities, but instead, a more dispersed pattern that extends both east and west across the Parish.

The study area includes a relatively high proportion of residents who self-identify as minorities, with the highest concentrations in Census Block Group 2, Tract 306.03 (88.04%), Census Block Group 3, Tract 302.04 (95.55%), and Census Block Group 1, Tract 301.03 (92.53%), which suggests the Project Team should host community meetings in or near Census Block Group 2, Tract 306.03 and Census Block Group 3, Tract 302.04 (shown as "Vulnerable Group ID" 7 and 13 in Figure 2) to support equitable representation in the outreach and engagement process.

The study area includes a significant, but not geographically unique proportion of residents that are over the age of 65 in Census Block Group 2, Tract 303 (28.95%), Census Block Group 3, Tract 302.04 (30.78%), and Census Block Group 2, Tract 301.05 (38.95%). Residents with a disability are more concentrated in Census Block Group 1, Tract 307 (25.42%), Census Block Group 2, Tract 307 (25.42%), and Census Block Group 3, Tract 302.09 (23.07%). Residents with no vehicle are concentrated in Census Block Group 1, Tract 307 (25.42%), and Census Block Group 2, Tract 303 (16.34%), Census Block Group 2, Tract 303 (16.34%), Census Block Group 2, Tract 303 (16.34%), Census Block Group 1, Tract 303 (16.34%), Census Block Group 1, Tract 307 (16.11%), and Census Block Group 2, Tract 307 (16.11%). This further suggests the Project Team should work in or near Census Block Group 2, Tract 306.03 to support improved accessibility for residents who may experience difficulty attending public meetings, as well as provide online options for enhanced participation within these groups.

The study area includes some areas with residents with limited English proficiency, with the highest concentrations in Census Block Group 3, Tract 305 (4.83%), Census Block Group 1, Tract 306.01 (7.65%), and Census Block Group 3, Tract 302.07 (5.99%), however, the percentages in this category are relatively low, with most residents with Limited English Proficiency speaking Spanish or Vietnamese. Considering the prevalence of residents speaking languages other than English, outreach activities should offer materials that include translation options for Spanish and Vietnamese.

6.6.2 Basic Demographic Profile and Title VI Assessment Data.

Methodology

The project team compiled Parish and State data to produce a basic demographic profile for St. Bernard Parish. Basic demographic profile data was sourced from U.S. Census American Community Survey 5-Year Estimate data and was categorized into the categories for a Title VI assessment, which include:

- Poverty / Households Poverty
- Minority
- Elderly
- Limited English Proficiency
- Disabled Populations
- Zero Car Household
- Environmental Justice (minority + poverty)



Within each category, the project team reviewed Parish, MSA, and State data and identified Census Block Groups where the values for each category exceeded the Parish average, flagging such Block Groups in maps and tables shown in the following sections.

Title VI Focus: Poverty

FIGURE 3. POVERTY FLAGGED BLOCK GROUPS

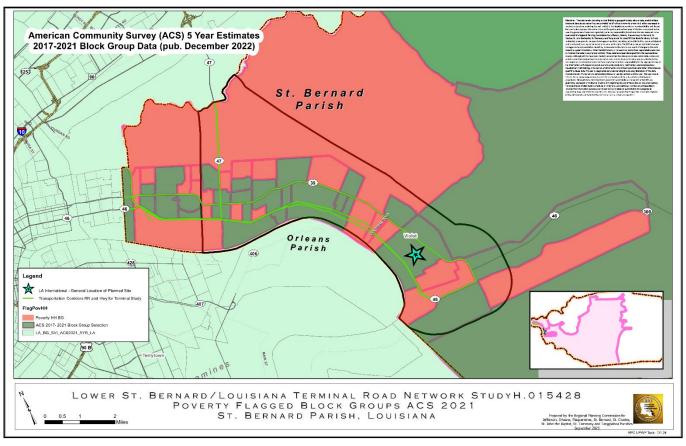




TABLE 6. POVERTY FLAGGED BLOCK GROUPS IN THE PARISH

CENSUS BLOCK GROUP	Block Group Median HH Income (2021 Dollars)	Parish Median HH Income (2021 Dollars)
Block Group 1, Census Tract 301.04, St. Bernard Parish, Louisiana	\$42,344.00	\$52,538.00
Block Group 2, Census Tract 302.03, St. Bernard Parish, Louisiana	\$31,630.00	\$52,538.00
Block Group 1, Census Tract 304, St. Bernard Parish, Louisiana	\$46,875.00	\$52,538.00
Block Group 1, Census Tract 307, St. Bernard Parish, Louisiana	\$39,205.00	\$52,538.00
Block Group 2, Census Tract 301.03, St. Bernard Parish, Louisiana	\$46,685.00	\$52,538.00
Block Group 1, Census Tract 302.03, St. Bernard Parish, Louisiana	\$50,000.00	\$52,538.00
Block Group 3, Census Tract 301.03, St. Bernard Parish, Louisiana	\$46,615.00	\$52,538.00
Block Group 4, Census Tract 302.03, St. Bernard Parish, Louisiana	\$36,771.00	\$52,538.00
Block Group 4, Census Tract 302.04, St. Bernard Parish, Louisiana	\$32,946.00	\$52,538.00
Block Group 3, Census Tract 302.04, St. Bernard Parish, Louisiana	\$21,094.00	\$52,538.00
Block Group 4, Census Tract 308, St. Bernard Parish, Louisiana	\$43,553.00	\$52,538.00
Block Group 5, Census Tract 302.04, St. Bernard Parish, Louisiana	\$43,802.00	\$52,538.00
Block Group 2, Census Tract 302.07, St. Bernard Parish, Louisiana	\$46,806.00	\$52,538.00
Block Group 2, Census Tract 306.03, St. Bernard Parish, Louisiana	\$21,563.00	\$52,538.00
Block Group 1, Census Tract 302.09, St. Bernard Parish, Louisiana	\$50,238.00	\$52,538.00
Block Group 3, Census Tract 302.09, St. Bernard Parish, Louisiana	\$50,980.00	\$52,538 .00
Block Group 2, Census Tract 303, St. Bernard Parish, Louisiana	\$50,625.00	\$52,538.00
Block Group 1, Census Tract 305, St. Bernard Parish, Louisiana	\$41,700.00	\$52,538.00
Block Group 2, Census Tract 306.01, St. Bernard Parish, Louisiana	\$45,573.00	\$52,538.00
Block Group 1, Census Tract 306.02, St. Bernard Parish, Louisiana	\$42,768.00	\$52,538.00
Block Group 1, Census Tract 306.03, St. Bernard Parish, Louisiana	\$31,719.00	\$52,538.00
Block Group 1, Census Tract 308, St. Bernard Parish, Louisiana	\$36,165.00	\$52,538.00
Block Group 2, Census Tract 308, St. Bernard Parish, Louisiana	\$33,125.00	\$52,538.00

TABLE 7. PARISH INCOME STATISTICS

ACS 5 YEAR ESTIMATES (2017 -2021) TITLE VI – INCOM				
	Household Income			
Geographic area	Median HH Income (2021 Dollars)			
St. Bernard	\$52,538			
New Orleans-Metairie MSA	\$57,656			
Louisiana	\$53,571			

TABLE 8. PARISH POVERTY STATISTICS

	ACS 5 YEAR ESTIMATES (2017 -2021) TITLE VI – POVERTY								
	Рор	ulation in Po	verty	Hou	seholds in P	overty	Farr	nilies in P	overty
Geographic area	Total Population*1	Population in Poverty	Percent Population in Poverty	Total Households	Households in Poverty	Percent Households in Poverty	Total Families	Families in Poverty	Percent Families in Poverty
St. Bernard	43,456	9,428	21.70%	15,472	3,333	21.54%	10,460	1,841	17.60%
New Orleans- Metairie MSA	988,316	185,468	18.77%	396,264	74,491	18.80%	227,841	31,307	13.74%
Louisiana	4,531,545	850,486	18.77%	1,748,688	322,771	18.46%	1,115,692	156,479	14.03%
*1 Poverty populati not related to the h military barracks.									

Poverty Analysis

Based on an analysis of population experiencing poverty, households experiencing poverty, and families experiencing poverty; poverty is most concentrated in the Census Block Groups listed in **Table 6** and shown in red in **Figure 3**.

These block groups were flagged because either the percentage of individuals, households, or families experiencing poverty in the subject block group exceeds the percentage of individuals, households, or families experiencing poverty in the Parish overall. If any of the three populations (individuals, households, or families) exceeded the parish percentage, the subject Census Block Group was flagged. Because Census Block Groups flagged for poverty lie on the east and west side of the subject site and are dispersed further west of the subject site, outreach efforts to members of this group should include numerous advertisements, across multiple channels of communication to attract residents to meetings regarding the subject study and such meetings should be held in two locations across the Parish to make meeting attendance as easy as possible for residents who live toward the eastern or western end of the Parish. In order to accomplish this goal, the project team will attempt to hold two meetings in EJ Awareness locations within the Parish.

KEY STRATEGIES TO ENGAGE RESIDENTS EXPERIENCING POVERTY:



Print advertisements, electronic advertisements, use government access channel, and post paper public notices for meetings



Hold public meetings in two locations



Gather income information from electronic survey respondents, ensure that those experiencing poverty are represented

Title VI Focus: Minority Populations

FIGURE 4. MINORITY FLAGGED BLOCK GROUPS

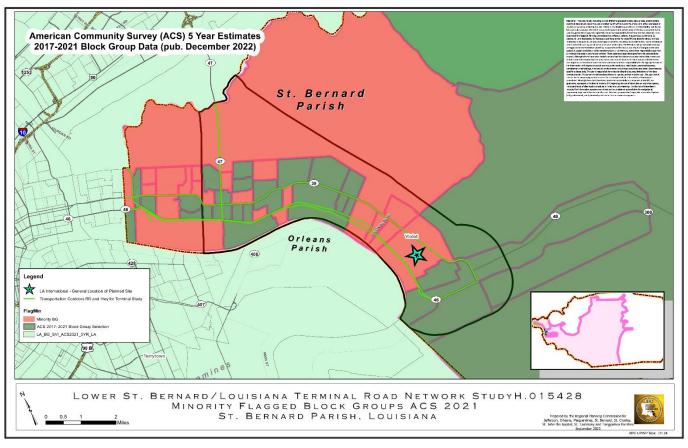


FIGURE 5. MINORITY FLAGGED BLOCK GROUPS (WITH HISPANIC / LATINO FLAGGED BLOCK GROUPS)

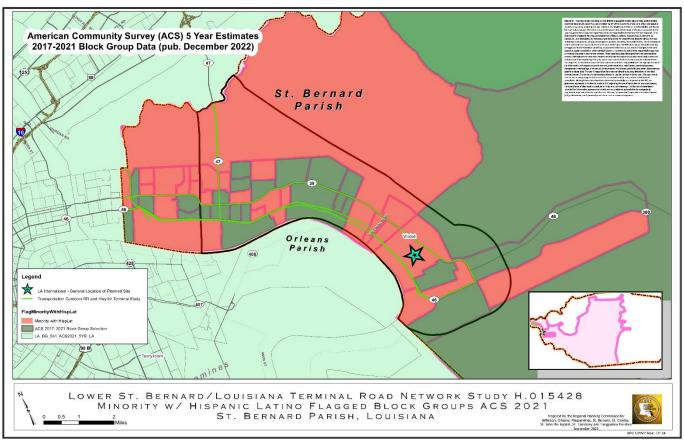
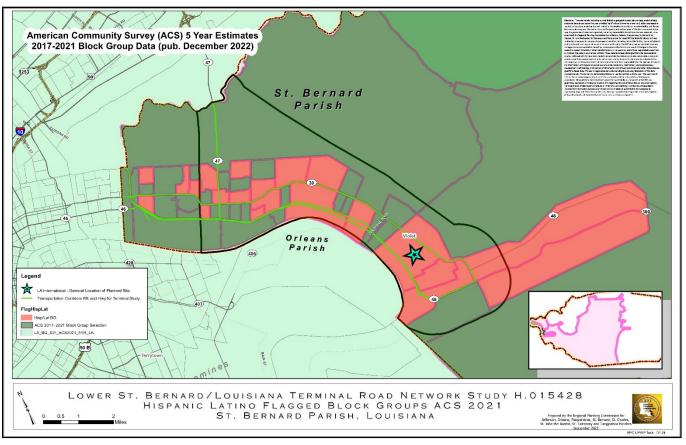


FIGURE 6. HISPANIC / LATINO FLAGGED BLOCK GROUPS



Note: The planning products produced in the planning process may be adopted during a subsequent environmental review process.

TABLE 9. MINORITY POPULATIONS IN THE PARISH

Census Block Group	Block Group Percent Minority Population	Parish Percent Minority Population	Block Group Percent Hispanic/Latino Population	Parish Percent Hispanic/Latino Population	Block Group Percent Minority w/ Hispanic/Latino Population	Parish Percent Minority w/ Hispanic/Latino Population
BG 2, Tract 301.04	22.44%	33.34%	41.13%	10.27%	41.86%	39.13%
BG 2, Tract 302.03	39.14%	33.34%	11.31%	10.27%	42.71%	39.13%
BG 1, Tract 304	42.79%	33.34%	7.10%	10.27%	45.96%	39.13%
BG 1, Tract 307	10.75%	33.34%	12.21%	10.27%	19.38%	39.13%
BG 2, Tract 301.03	16.85%	33.34%	11.59%	10.27%	20.67%	39.13%
BG 3, Tract 301.03	23.88%	33.34%	28.67%	10.27%	49.95%	39.13%
BG 2, Tract 302.04	75.73%	33.34%	13.09%	10.27%	80.54%	39.13%
BG 4, Tract 302.04	45.19%	33.34%	1.18%	10.27%	46.37%	39.13%
BG 3, Tract 302.04	95.55%	33.34%	1.78%	10.27%	95.55%	39.13%
BG 4, Tract 308	44.27%	33.34%	4.43%	10.27%	47.18%	39.13%
BG 5, Tract 302.04	76.96%	33.34%	6.43%	10.27%	81.25%	39.13%
BG 1, Tract 302.06	43.38%	33.34%	1.85%	10.27%	45.23%	39.13%
BG 3, Tract 302.07	30.43%	33.34%	12.90%	10.27%	38.33%	39.13%
BG 2, Tract 306.03	63.93%	33.34%	42.43%	10.27%	88.04%	39.13%
BG 2, Tract 302.08	23.64%	33.34%	13.63%	10.27%	29.19%	39.13%
BG 1, Tract 305	45.06%	33.34%	11.99%	10.27%	46.84%	39.13%
BG 2, Tract 306.01	54.68%	33.34%	15.50%	10.27%	59.80%	39.13%
BG 1, Tract 306.01	61.95%	33.34%	2.80%	10.27%	64.09%	39.13%
BG 1, Tract 306.02	48.60%	33.34%	7.67%	10.27%	50.72%	39.13%
BG 1, Tract 306.03	82.22%	33.34%	8.76%	10.27%	83.33%	39.13%
BG 2, Tract 308	67.15%	33.34%	7.68%	10.27%	67.15%	39.13%

Key: Value above flag threshold (Parish percentage)

TABLE 10. PARISH MINORITY POPULATION STATISTICS

ACS 5 YEAR ESTIMATES (2017 -2021) TITLE VI – MINORITY AND ETHNIC POPULATIONS					
Minority & Ethnic Populations					
Geographic area	Total PopulationPercent Minority PopulationTotal PopulationPercent Hispanic/Latino				
St. Bernard	43,821	33.34%	43,821	10.27%	
New Orleans-Metairie MSA	1,006,238	51.71%	1,006,238	9.89%	
Louisiana 4,657,305 39.75% 4,657,305 5.34%					
Race and Ethnicity data from ACS 5 year estimates (2017-2021) block group estimates coinciding with RPC GIS geographic mapping scale for Title VI and summed by parish.					

Minority Analysis

Based on an analysis of minority populations and Hispanic / Latino populations, minority populations are most concentrated in the Census Block Groups shown in **Table 9** and shown in red in **Figures 4 - 6**.



These block groups were flagged because the percentage of minority population exceeded the parish percentage (**Figure 4**), because the percentage of minority population including Hispanic / Latino populations exceeded the parish percentage (**Figure 5**), or because the percentage of respondents identifying as Hispanic or Latino exceeded the parish percentage (**Figure 5**). Census block groups featuring residents identifying as minorities or Hispanic / Latino are concentrated in the area of the subject study and dispersed broadly across the Parish. This means that an outreach strategy based on meetings / events in two locations will enable these residents to participate. An electronic survey including self-disclosed information on race / ethnicity will also enable the outreach team to make sure that survey responses include representation from minority and Hispanic / Latino community members.

KEY STRATEGIES TO ENGAGE MEMBERS OF MINORITY POPLATIONS:

Hold public meetings in two locations.

Collect race / ethnicity information in electronic surveys.

Focus outreach efforts on cultural events that include minority or Hispanic / Latino-identifying communities.

Title VI Focus: Elderly Population

FIGURE 7. ELDERLY FLAGGED BLOCK GROUPS

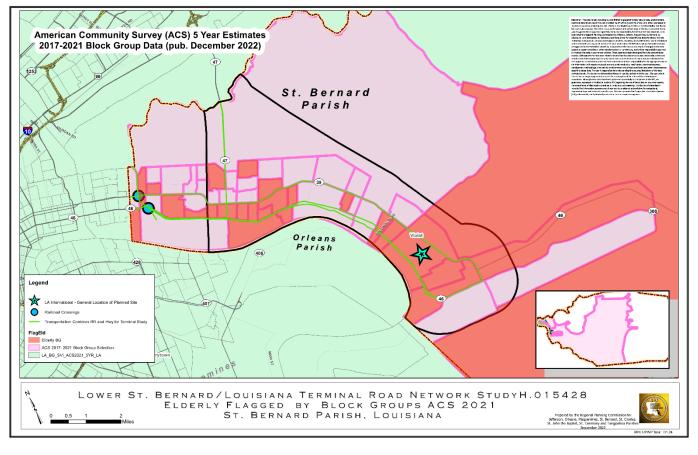


TABLE 11. ELDERLY POPULATION FLAGGED BLOCK GROUPS IN THE PARISH

Census Block Group	Block Group Percent Elderly Ages 65 and Over	Parish Percent Elderly Ages 65 and Over
Block Group 1, Census Tract 301.04, St. Bernard Parish, Louisiana	24.93%	11.63%
Block Group 2, Census Tract 301.05, St. Bernard Parish, Louisiana	38.95%	11.63%
Block Group 2, Census Tract 302.03, St. Bernard Parish, Louisiana	14.29%	11.63%
Block Group 1, Census Tract 307, St. Bernard Parish, Louisiana	27.36%	11.63%
Block Group 1, Census Tract 301.03, St. Bernard Parish, Louisiana	17.97%	11.63%
Block Group 2, Census Tract 301.03, St. Bernard Parish, Louisiana	16.98%	11.63%
Block Group 1, Census Tract 302.03, St. Bernard Parish, Louisiana	17.22%	11.63%
Block Group 3, Census Tract 301.03, St. Bernard Parish, Louisiana	12.59%	11.63%
Block Group 3, Census Tract 302.03, St. Bernard Parish, Louisiana	20.05%	11.63%
Block Group 4, Census Tract 302.03, St. Bernard Parish, Louisiana	17.46%	11.63%
Block Group 4, Census Tract 302.04, St. Bernard Parish, Louisiana	19.06%	11.63%
Block Group 3, Census Tract 302.04, St. Bernard Parish, Louisiana	30.78%	11.63%
Block Group 2, Census Tract 302.06, St. Bernard Parish, Louisiana	12.13%	11.63%
Block Group 3, Census Tract 302.07, St. Bernard Parish, Louisiana	14.08%	11.63%
Block Group 1, Census Tract 302.09, St. Bernard Parish, Louisiana	15.57%	11.63%
Block Group 3, Census Tract 302.09, St. Bernard Parish, Louisiana	19.02%	11.63%
Block Group 2, Census Tract 303, St. Bernard Parish, Louisiana	28.95%	11.63%
Block Group 2, Census Tract 304, St. Bernard Parish, Louisiana	19.95%	11.63%
Block Group 2, Census Tract 305, St. Bernard Parish, Louisiana	12.64%	11.63%
Block Group 1, Census Tract 306.02, St. Bernard Parish, Louisiana	13.97%	11.63%
Block Group 2, Census Tract 307, St. Bernard Parish, Louisiana	12.34%	11.63%
Block Group 2, Census Tract 306.02, St. Bernard Parish, Louisiana	12.20%	11.63%
Block Group 1, Census Tract 308, St. Bernard Parish, Louisiana	22.55%	11.63%

TABLE 12. PARISH ELDERLY STATISTICS

ACS 5 Year Estimates (2017 -2021) Title VI – Elderly Population				
	Elderly Population			
Geographic area	Total Population	Percent Elderly Ages 65 and Over		
St. Bernard	43,821	11.63%		
New Orleans-Metairie MSA	1,006,238	15.83%		
Louisiana 4,657,305 15.51%				
Population by age and sex from ACS 5 year estimates (2017-2021) block group estimates coinciding with RPC GIS geographic mapping scale for Title VI and summed by parish.				

Elderly Analysis

Based on an analysis of population ages 65 and over, elderly residents are most concentrated in the Census Block Groups shown in **Table 11** and shown in red in **Figure 7**.



These block groups were flagged because the percentage of individuals age 65 or older in each census block group shown as red in Figure 7 below exceeds the percentage of individuals age 65 or older in the Parish. Because Census Block Groups flagged for elderly populations are dispersed across the Parish, two outreach meetings will be needed to provide engagement opportunities for elderly residents. Meetings should also be advertised well in advance of their occurrence so that residents can plan for transportation or family support in attending these meetings and should be advertised in print and electronic media to reach residents who may subscribe to print media rather than email. Finally, the stakeholders for this project should include entities like the St. Bernard Council on Aging and other groups that may have specific access and insight regarding the elderly population.

KEY STRATEGIES TO ENGAGE ELDERLY RESIDENTS:



🔶 Print advertisements, electronic advertisements, use government access channel, and post paper public notices for meetings

Work with stakeholder groups engaged with elderly residents

Title VI Focus: Residents with Limited English Proficiency

FIGURE 8. LIMITED ENGLISH PROFICIENCY FLAGGED BLOCK GROUPS

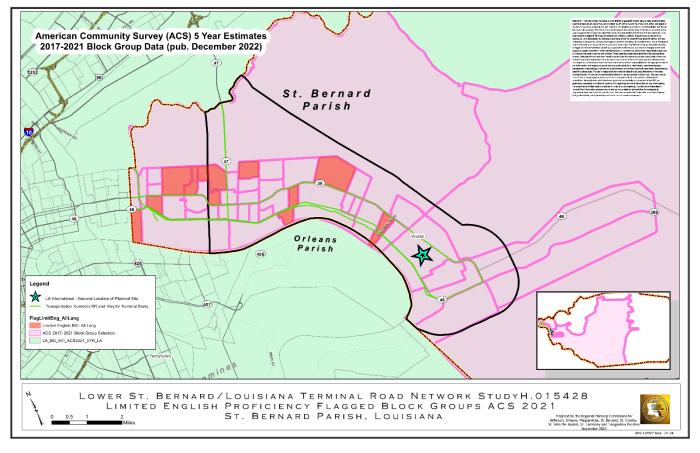


TABLE 13. LIMITED ENGLISH-SPEAKING HOUSEHOLDS IN THE PARISH

Census Block Group	Block Group Percent Limited English- speaking HH	Parish Percent Limited English- speaking HH
Block Group 3, Census Tract 305, St. Bernard Parish, Louisiana	4.83%	0.86%
Block Group 3, Census Tract 302.04, St. Bernard Parish, Louisiana	4.00%	0.86%
Block Group 4, Census Tract 308, St. Bernard Parish, Louisiana	4.29%	0.86%
Block Group 3, Census Tract 302.07, St. Bernard Parish, Louisiana	5.99%	0.86%
Block Group 2, Census Tract 302.08, St. Bernard Parish, Louisiana	2.69%	0.86%
Block Group 1, Census Tract 302.09, St. Bernard Parish, Louisiana	4.74%	0.86%
Block Group 2, Census Tract 303, St. Bernard Parish, Louisiana	2.05%	0.86%
Block Group 2, Census Tract 306.01, St. Bernard Parish, Louisiana	1.40%	0.86%
Block Group 1, Census Tract 306.01, St. Bernard Parish, Louisiana	7.65%	0.86%
Block Group 1, Census Tract 306.03, St. Bernard Parish, Louisiana	3.06%	0.86%
Block Group 1, Census Tract 308, St. Bernard Parish, Louisiana	4.48%	0.86%

TABLE 14. PARISH LIMITED ENGLISH-SPEAKING HOUSEHOLD STATISTICS

ACS 5 YEAR ESTIMATES ('17 – '21) TITLE VI LIMITED ENGLISH-SPEAKING HOUSEHOLDS						
	Limited English-Speaking Households					
		Limited English- Percent Limited English-				
Geographic area	Total Households	speaking HH	speaking HH			
St. Bernard	15,472	133	0.86%			
New Orleans-Metairie MSA	396,264	12,269	3.10%			
Louisiana 1,748,688 31,553 1.80%						
Household Language data from ACS 5 year estimates (2017-2021) block group estimates coinciding with RPC GIS geographic mapping scale for Title VI and summed by parish.						

Limited English Proficiency Analysis

Based on an analysis of limited English-speaking households shown in **Table 21**, limited English-speaking households are most concentrated in the Census Block Groups shown in the table below and shown in red in **Figure 8**.

These block groups were flagged because the percentage of limited English-speaking households in each census block group shown as red in **Figure 8** below exceeds the percentage of limited English-speaking households in the Parish. The largest proportion of limited English-speaking households lie in the northern part of the Parish. According to the U.S. Department of Justice – Civil Rights Division LEP map¹, the majority of residents in the study area with limited English-proficiency speak either Spanish / Spanish Creole or Vietnamese, therefore outreach materials should specifically include translations of content into these languages.

¹ U.S. DOJ Civil Rights Division LEP Viewer, <u>https://www.lep.gov/maps/lma2015/Final</u> accessed on 12/5/23.

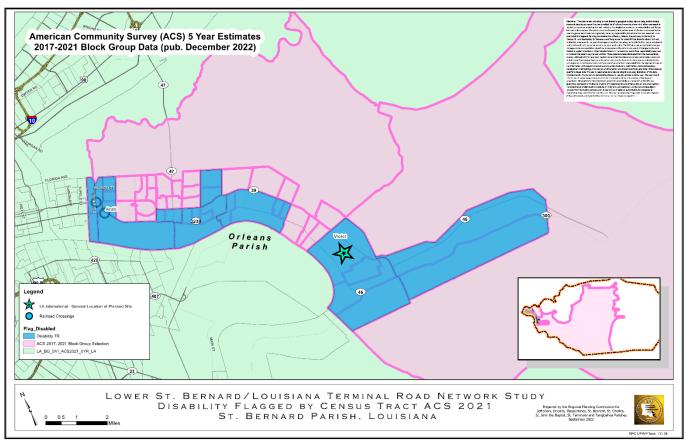
KEY STRATEGIES TO ENGAGE RESIDENTS WITH LIMITED ENGLISH PROFICIENCY:



Provide translation services at meetings and provide materials in Spanish and Vietnamese.

Hold public meetings in two locations.

<u>Title VI Focus: Residents with Disabilities</u> FIGURE 9. DISABILITY FLAGGED BLOCK GROUPS



Note: The planning products produced in the planning process may be adopted during a subsequent environmental review process.

TABLE 15. RESIDENTS WITH A DISABILITY IN THE PARISH

Census Tract	Tract Percent of Civilian Noninstitutional Population with a Disability	Parish Percent of Civilian Noninstitutional Population with a Disability
Census Tract 301.03, St. Bernard Parish, Louisiana	20.48%	18.01%
Census Tract 301.04, St. Bernard Parish, Louisiana	21.27%	18.01%
Census Tract 305, St. Bernard Parish, Louisiana	18.46%	18.01%
Census Tract 302.03, St. Bernard Parish, Louisiana	21.76%	18.01%
Census Tract 302.06, St. Bernard Parish, Louisiana	19.67%	18.01%
Census Tract 302.09, St. Bernard Parish, Louisiana	23.07%	18.01%
Census Tract 303, St. Bernard Parish, Louisiana	19.79%	18.01%
Census Tract 304, St. Bernard Parish, Louisiana	18.64%	18.01%
Census Tract 307, St. Bernard Parish, Louisiana	25.42%	18.01%

TABLE 16. PARISH DISABILITY STATISTICS

ACS 5 YEAR ESTIMATES (2017 -2021) TITLE VI - DISABILITY				
	Overall Disability Civilian Noninstitutionalized Population			
Geographic Area	Total CivilianNoninstitutionalPercent of Civilian Noninstitutional PopulationPopulationwith a Disability			
St. Bernard	43,572	18.01%		
New Orleans-Metairie MSA	993,896	14.68%		
Louisiana	4,555,079	15.48%		

Population by age and disability from ACS 5 year estimates (2017-2021) Census Tract estimates coinciding with RPC GIS geographic mapping scale for Title VI and summed by parish. Noninstitutional Population (0 thru 18 Yrs) equates to ACS attribute for Under 19.

Disability Analysis

Based on an analysis of residents with a disability in the Parish, residents with a disability are spread geographically across the Parish and are especially concentrated in the Census Block Groups shown in **Table 15** and shown in blue in **Figure 9**.

To equitably engage residents with a disability, outreach efforts should ensure use of multiple modes of communication, the availability of remote meeting options, and the use of venues that are accessible for those with physical limitations or limited mobility.

KEY STRATEGIES TO ENGAGE RESIDENTS WITH A DISABILITY:



Use accessible venues across the Parish.

Ensure materials are available in different modes of communication.

<u>Title VI Focus: Zero Car Households</u> FIGURE 10. ZERO CAR HOUSEHOLDS

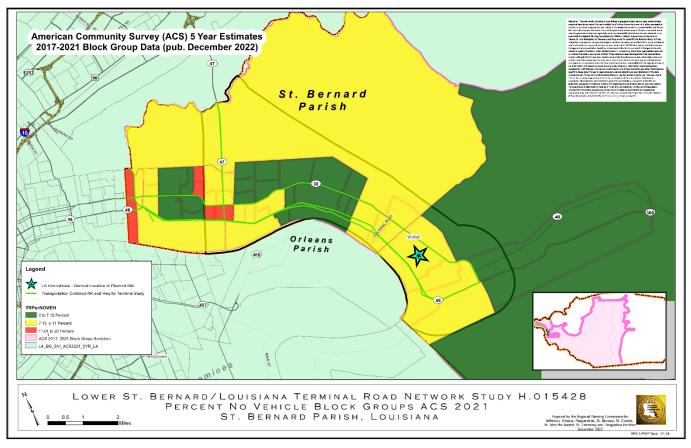


TABLE 17. ZERO CAR HOUSEHOLDS IN THE PARISH

Census Tract	Tract Percent Households without a Car	Parish Percent Households without a Car
Census Tract 301.03, St. Bernard Parish, Louisiana	7.80%	7.12%
Census Tract 302.04, St. Bernard Parish, Louisiana	9.10%	7.12%
Census Tract 305, St. Bernard Parish, Louisiana	7.46%	7.12%
Census Tract 302.03, St. Bernard Parish, Louisiana	10.31%	7.12%
Census Tract 303, St. Bernard Parish, Louisiana	16.34%	7.12%
Census Tract 304, St. Bernard Parish, Louisiana	10.48%	7.12%
Census Tract 306.03, St. Bernard Parish, Louisiana	19.59%	7.12%
Census Tract 307, St. Bernard Parish, Louisiana	16.11%	7.12%
Census Tract 308, St. Bernard Parish, Louisiana	9.14%	7.12%



TABLE 18. PARISH ZERO CAR HOUSEHOLD STATISTICS					
ACS 5 YEAR ESTIMATES (2017 -2021) TITLE VI – ZERO CAR HOUSEHOLDS					
Zero car households					
Geographic area	Total Households	Households without a Car	Percent Households without a Car		
St. Bernard	15,472	1,102	7.12%		
New Orleans - Metairie MSA 495,557 47,759 9.64%					
Louisiana 1,748,688 144,906 8.29%					
U.S. Census Bureau. "PHYSICAL HOUSING CHARACTERISTICS FOR OCCUPIED HOUSING UNITS." American Community Survey, ACS 5-					

..... -----7500 040

Year Estimates Subject Tables, Table S2504, 2021

Zero-Car Household Analysis

Based on an analysis of the percentage of households in each Census Tract without access to a vehicle, the greatest percentages of such households lie in the western and central portions of the parish, however the subject study area includes Census Tracts with between 5 and 20% of households without a vehicle.

In order to equitably engage residents and households without access to a vehicle, the project team must seek two locations for public meetings and must use multiple channels of receiving feedback from interested parties and residents so that residents do not miss an opportunity to give input simply because they are unable to get to an in-person meeting. Online survey methods can support empowered participation by those without a vehicle.

KEY STRATEGIES TO ENGAGE HOUSEHOLDS WITHOUT A CAR:



Ensure materials are available online and in-person

<u>Title VI Focus: Environmental Justice</u> FIGURE 11. ENVIRONMENTAL JUSTICE FLAGGED BLOCK GROUPS

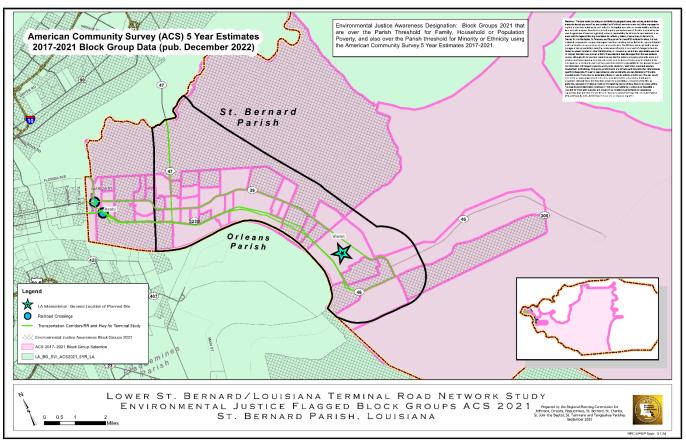


TABLE 19. ENVIRONMENTAL JUSTICE IN THE PARISH

Census Block Groups	BG Percent Minority Pop	Parish Percent Minority Pon	BG Percent Hispanic/ Latino Pop	Parish Percent Hispanic/ Latino Pop	BG Percent Minority w/ Hispanic/ Latino Pop	Parish Percent Minority w/ Hispanic/ Latino Pop	BG Percent Pop in Poverty	Parish Percent Pop in Poverty	BG Percent Families in Poverty	Parish Percent Families in Poverty	BG Percent HH in Poverty	Parish Percent HH in Poverty
BG 2, Tract 301.04	22.44%	33.34%	41.13%	10.27%	41.86%	39.13%	19.90%	21.70%	23.81%	17.60%	29.26%	21.54%
BG 2, Tract 302.03	39.14%	33.34%	11.31%	10.27%	42.71%	39.13%	24.26%	21.70%	26.71%	17.60%	36.00%	21.54%
BG 1, Tract 304	42.79%	33.34%	7.10%	10.27%	45.96%	39.13%	11.25%	21.70%	8.80%	17.60%	23.48%	21.54%
BG 1, Tract 307	10.75%	33.34%	12.21%	10.27%	19.38%	39.13%	24.59%	21.70%	16.67%	17.60%	23.01%	21.54%
BG 2, Tract 301.03	16.85%	33.34%	11.59%	10.27%	20.67%	39.13%	28.24%	21.70%	25.71%	17.60%	22.86%	21.54%
BG 3, Tract 301.03	23.88%	33.34%	28.67%	10.27%	49.95%	39.13%	18.48%	21.70%	24.44%	17.60%	22.98%	21.54%
BG 2, Tract 302.04	75.73%	33.34%	13.09%	10.27%	80.54%	39.13%	35.79%	21.70%	22.12%	17.60%	30.51%	21.54%
BG 4, Tract 302.04	45.19%	33.34%	1.18%	10.27%	46.37%	39.13%	27.15%	21.70%	14.78%	17.60%	35.00%	21.54%
BG 3, Tract 302.04	95.55%	33.34%	1.78%	10.27%	95.55%	39.13%	26.33%	21.70%	17.31%	17.60%	25.60%	21.54%
BG 4, Tract 308	44.27%	33.34%	4.43%	10.27%	47.18%	39.13%	30.99%	21.70%	30.15%	17.60%	30.00%	21.54%
BG 5, Tract 302.04	76.96%	33.34%	6.43%	10.27%	81.25%	39.13%	27.14%	21.70%	15.21%	17.60%	24.29%	21.54%
BG 1, Tract 302.06	43.38%	33.34%	1.85%	10.27%	45.23%	39.13%	24.16%	21.70%	20.42%	17.60%	27.51%	21.54%
BG 3, Tract 302.07	30.43%	33.34%	12.90%	10.27%	38.33%	39.13%	18.80%	21.70%	26.79%	17.60%	25.00%	21.54%
BG 2, Tract 306.03	63.93%	33.34%	42.43%	10.27%	88.04%	39.13%	60.56%	21.70%	70.16%	17.60%	56.91%	21.54%
BG 2, Tract 302.08	23.64%	33.34%	13.63%	10.27%	29.19%	39.13%	25.34%	21.70%	21.83%	17.60%	23.42%	21.54%
BG 1, Tract 305	45.06%	33.34%	11.99%	10.27%	46.84%	39.13%	39.38%	21.70%	37.76%	17.60%	38.10%	21.54%
BG 2, Tract 306.01	54.68%	33.34%	15.50%	10.27%	59.80%	39.13%	16.52%	21.70%	14.74%	17.60%	23.26%	21.54%
BG 1, Tract 306.01	61.95%	33.34%	2.80%	10.27%	64.09%	39.13%	16.29%	21.70%	21.39%	17.60%	20.77%	21.54%
BG 1, Tract 306.02	48.60%	33.34%	7.67%	10.27%	50.72%	39.13%	17.24%	21.70%	19.64%	17.60%	21.46%	21.54%
BG 1, Tract 306.03	82.22%	33.34%	8.76%	10.27%	83.33%	39.13%	44.48%	21.70%	39.72%	17.60%	41.94%	21.54%
BG 2, Tract 308	67.15%	33.34%	7.68%	10.27%	67.15%	39.13%	42.82%	21.70%	32.81%	17.60%	41.72%	21.54%

Key: Value above threshold



TABLE 20. PARISH ENVIRONMENTAL JUSTICE STATISTICS

ACS 5 YEAR ESTIMATES (2017 -2021) TITLE VI – POVERTY									
	Population in Poverty			Households in Poverty			Families in Poverty		
Geographic area	Total Population*1		Percent Pop in Poverty	Total Households	HH in Poverty	Percent HH in Poverty	Total Families	Families in Poverty	Percent Families in Poverty
St. Bernard	43,456	9,428	21.70%	15,472	3,333	21.54%	10,460	1,841	17.60%
New Orleans- Metairie MSA	988,316	185,468	18.77%	396,264	74,491	18.80%	227,841	31,307	13.74%
Louisiana	4,531,545	850,486	18.77%	1,748,688	322,771	18.46%	1,115,692	156,479	14.03%
^{c1} Poverty population includes individuals in housing units and noninstitutional group quarters. The poverty universe excludes children under the age of 15 who are not related to the householder, beople living in institutional group quarters (e.g., nursing homes or correctional facilities), and people living in college dormitories or military barracks.									

ACS 5 YEAR ESTIMATES (2017 -2021) TITLE VI – MINORITY AND ETHNIC POPULATIONS						
	Minority & Ethnic Populations					
Geographic area	Total Population	Percent Minority Population	Total Population	Percent Hispanic/Latino		
St. Bernard	43,821	33.34%	43,821	10.27%		
New Orleans-Metairie MSA	1,006,238	51.71%	1,006,238	9.89%		
Louisiana	4,657,305	39.75%	4,657,305	5.34%		
Race and Ethnicity data from ACS 5 year estimates (2017-2021) block group estimates coinciding with RPC GIS geographic mapping scale for Title VI and summed by parish.						

Environmental Justice Analysis

Preceding sections describe poverty and minority status within the Parish. Environmental Justice awareness designation for the purpose of this analysis indicates Census Block Groups that are over the Parish threshold for family, household, or population poverty and are also over the Parish threshold for minority or ethnicity using the American Community Survey 5 Year Estimates 2017 - 2021.

Census Block Groups flagged as Environmental Justice Awareness Block Groups are dispersed throughout the Parish, with concentration of these Block Groups toward the northwestern side of the Parish. Because of the geographic spread of this characteristic, the project team should focus on parish-wide outreach so that residents from these block groups can participate effectively. Materials gathering public comment should also include questions about income and race / ethnicity to verify that outreach methods have been effective in equitable representation.

In order to effectively conduct outreach to residents of Environmental Justice Awareness Block Groups, the project team should ensure that public meetings are held in two locations across the Parish and are available electronically and in-person. The project team should also provide translators/interpreters for meetings, if requested, and ensuring take-a-way materials are developed at an 8th grade or below reading level for the broadest accessibility.

KEY STRATEGIES TO ENGAGE ENVIRONMENTAL JUSTICE AWARENESS BLOCK GROUP RESIDENTS:

Hold public meetings in two locations.

Ensure materials are available online and in-person.

Collect race / ethnicity information in electronic surveys.

6.6.2 Measures to be taken to ensure compliance and equitable representation

The Project Team has made a significant effort to reduce barriers to participation and to support more equitable representation in this Study's planning process, including:

- Requesting (via public records request) stakeholder and resident contact information from Port NOLA project planning efforts to leverage existing, extensive ongoing community engagement and to keep those involved in the process informed of RPC Study events and findings.
- Hosting Community Meetings at locations accessible to persons with a disability, bus riders, and bicyclists, that are convenient to neighborhoods with a concentration of minority and low-income persons.
- ;Providing translators/interpreters for meetings, if requested, and ensuring take-a-way materials are developed at an 8th grade or below reading level for the broadest accessibility.
- Providing translators/interpreters for meetings, if requested, and ensuring take-a-way materials are developed at an 8th grade or below reading level for the broadest accessibility.
- Providing both in-person and online engagement opportunities.
- Including a statement at the bottom of all meeting notices in English, Spanish, and Vietnamese indicating that an interpreter, materials in alternate formats, or other accommodations will be made available, if requested at least 48 hours prior to the meeting.
- Providing information, including meeting notices and press releases, to news media, including the St Bernard Voice, the St. Bernard Parish CivicEngage platform, the PortNOLA newsletter and news releases, and the St. Bernard Government Access Channel.

6.7 PUBLIC ENGAGEMENT

6.7.1 Alignment and Coordination with Previous and Ongoing Efforts

Members of the Project Leadership Team met with both Port NOLA and St. Bernard Parish Leadership on October 10, 2023, to support the Outreach Plan development, specifically with a focus on:

- 1. Maximizing residents limited time for engagement by leveraging existing, effective communication outlets for the purposes of this study; and
- 2. Avoiding confusion between Port NOLA's LIT planning and permitting processes and the RPC's assessment of future transportation improvements needed to mitigate impacts of the Port NOLA LIT Project; and
- 3. Incorporating and building upon ongoing and previous outreach and engagement efforts (including community feedback provided to-date) to avoid asking unnecessary questions of the community and to focus project goals on

isolating transportation solutions needed to address anticipated challenges of the LIT Project and other downriver projects.

Both entities were asked a series of questions to support these goals, including:

- Describe the Port NOLA LIT Project planning process to date.
 - a. What methods of engagement have been employed?
 - b. Have these been successful?

1.

3.

- c. What would you do differently?
- 2. How has the Community responded?
 - a. What has been the main focus of comments submitted to date?
 - b. How have you responded to these comments?
 - c. Would you say that most community members and stakeholders understand the context, challenges, and opportunities associated with the LIT Project?
 - Have you tracked community comments by location, resident age, or disability?
 - a. What efforts have been made to improve accessibility?
 - b. Have there been any complaints, re: accessibility?

6.7.2 Port NOLA and Parish Meeting Outcomes / Lessons Learned

Port NOLA has made extensive efforts to engage the community in visioning the LIT project. Some of the most successful outreach has been targeted to specific neighborhoods anticipating site impacts and has countered disinformation disseminated about the project. Transportation concerns (associated with demand for a connector road and concerns about train traffic leading to congestion in Arabi) emerged repeatedly throughout the public engagement process surrounding LIT. Port NOLA tracked public comments through the use of a database. Port NOLA also recommended public information be provided in venues that many are familiar with, with ADA accessibility, with a virtual attendance option, and takeaway materials that are at an 8th grade or below reading level for the broadest accessibility.

The Parish highlighted the need to clearly explain the distinction between the RPC study and the LIT project and to examine and acknowledge that the Parish is changing and has land use changes downriver of the LIT site. The Parish recommended the Project Team describe the full process of funding and constructing any transportation improvements that are considered in the feasibility study. The Parish also recommended posting advertisements for outreach events in the newspaper, and to maintain contact with Parish staff throughout the course of the project.

6.7.3 Communication Tools

The Project Leadership Team will implement the communication methods and tools described in **Table 28** to expand awareness and solicit feedback on the RPC Study planning process.

TOOL	PURPOSE OR UTILITY
Parish, RPC, and Port NOLA website	 Leverage established web presence to share information related to project activities such as presentations, press releases/eblasts, updates and events. Update calendars with Community meetings open to the public. Coordinate the posting of press releases at critical project milestones.
Local news media advertisements	Provide information, including meeting notices and press releases, to the St Bernard Voice, the St. Bernard Parish CivicEngage platform, the PortNOLA newsletter and news releases, and the St. Bernard Government Access Channel.
Emails (e.g., e-blasts to regional list)	Provide semi-regular program updates to Parish and Port NOLA list serve communication channels, re: the status of outreach and engagement efforts and project updates.

TABLE 28. COMMUNICATION METHODS



Virtual or in- person meetings Parish, RPC, and Port NOLA social media accounts	 Stakeholder Meetings: Engage specific stakeholders or audiences on topics that require interactive discussion or input and are crucial to the refinement of conceptual plan recommendations. Community Workshops: Facilitate presentations, round-table discussion of study findings and host a community open house to discuss and review project recommendations. Distribute information about upcoming meetings or key project updates. Share photos or videos that educate and inform the public and help to creatively encourage public participation in the process.
Interactive "Mark the Map" Online Comment Portal	An Interactive "Mark the Map" Comment Portal in ArcGIS Online and Survey123 to leverage local knowledge and understand traffic and transportation network concerns to incorporate into Study analysis and recommendations. The Comment Portal is a valuable tool for collecting feedback and input from residents and travelers in St. Bernard Parish regarding transportation-related matters. It is a great way to understand the community's needs, identify opportunities for improvement, and plan for future transportation projects.
Community Survey	 The Community survey is designed to gather information to develop a detailed understanding of transportation-related issues and needs in St. Bernard Parish. It focuses on gathering information and insight on: 1) <i>Survey Response Assessment:</i> Understanding the characteristics of survey respondents is crucial for ensuring that data collected is representative of the area's population. This can help in identifying potential disparities in transportation needs based on age, income, and other factors. 2) <i>Connectivity to the Larger Region:</i> Assessing residents' access to goods and services, as well as their access to a vehicle, is essential for understanding the level of connectivity within the community. This information can reveal whether there are areas or populations with limited access to essential services and transportation options. 3) <i>Transportation Usage for Work and Evacuation:</i> Investigating how residents use the transportation network for commuting to work and for evacuation purposes is highly relevant, particularly in a region prone to natural disasters. This data can help in planning for more effective evacuation routes and disaster preparedness. 4) <i>Level of Difficulty:</i> Examining the difficulties residents face in using the transportation network for work and evacuation can highlight specific pain points and areas that require attention. This feedback can be instrumental in identifying areas for improvement.
Community Event /	Interact with the public by meeting them where they are. Materials presented at tabling events may include infographics, surveys, and other interactive exhibits.
Tabling	

6.7.4. In-person Community Event / Festival Outreach Efforts (as needed)

- March 2024 Los Islenos Fiesta; Louisiana Crawfish Festival *Goals:* Distribute 1-page project flyer, direct traffic to "Mark the Map" survey, answer community questions, and advertise upcoming Community Meeting in April.
- May 2024 Tomato Festival Goals: Distribute 1-page project flyer, direct attendees to survey, answer community questions, and advertise upcoming Community Meeting in June.

6.7.5 Community Meetings

Two Community Meetings are planned to support the project planning process:

• Community Meeting No. 1: April 11, 2023

Hosted in or near Census Block Group 2, Tract 306.03, including presentations and round-table discussion of study findings, collection of feedback on initial project recommendations.

• Community Meeting No. 2 – June 6, 2023

Hosted in or near Census Block Group 3, Tract 302.04 or Census Block Group 1, Tract 301.03, held as an open house to discuss and review study recommendations prior to finalization.

6.8 COVID-19 RESPONSIVENESS

The Project Team continually monitors the state's COVID safety statistics and updates (<u>https://ldh.la.gov/Coronavirus/</u>) and is prepared to adjust plans for in person meetings accordingly, should the need arise.

VII. MEETING STRATEGY & SEQUENCING OF EVENTS

The following is a summary of planning activities anticipated to take place during the project 10-month timeline (October 2023 - July 2024). The Project Team will use a meeting invite, agenda, sign in sheet, and summary template to ensure concise and consistent communication across all meetings, as well as a monthly reporting form to track and adaptively manage the outreach and engagement process.

• October 2023

- Project Kick-Off and Outreach Plan Development, including strategic meetings with the Parish (10/11) and Port NOLA (10/11) and the PLT (10/2, 10/23) to inform the Public Engagement Strategy.
- o Assessment of the project area and impacted populations.
- o Identification and collection of outreach efforts/outcomes to-date.
- o Review and assemble initial list of stakeholder and special interest groups.
- Begin preparation of project branding materials, webpage, one-page summary, "Mark the Map" interactive survey, social media, contact forms, and press releases for November Project Launch.

• December 2023

Project Launch includes an introduction of the project to local and regional stakeholders including launch of the "Mark the Map" online survey, public press releases, social media posts, and release of an informational project 1-pager shared and released by the RPC.

• December 2023 – January 2024

Initial Project Findings and Stakeholder Meeting Preparation.

• February – March 2024

Stakeholder Meetings and Interviews take place both in person and online (as preferred by the stakeholder). As needed community event outreach at festivals.

• April 2024

Community Meeting No. 1, includes presentations and a **round-table meeting format** utilized to review and assess initial Project Findings, as well as a demonstration and available hands-on support re: how to utilize the "Mark the Map" Survey.

• May – June 2024

As needed community event outreach at festivals. Community Meeting No. 2, includes an **open house meeting format** review of engagement analysis and the impact of engagement efforts on final study recommendations.

• July 2024

Final Stage 0 Feasibility Report Completion.

VIII. RESPONSE PROCEDURES

The Project Team is committed to an inclusive and transparent feedback process. The following steps outline a procedure for collecting feedback and providing responses.



- 1. Ensure all meetings have a sign-in sheet, registration log, or written record of attendees.
- 2. Use comment cards for all in-person meetings.
- 3. Call for feedback multiple times during a virtual meeting, have clear rules for feedback, such as a time limit per speaker, enabled chat functions, and clear audio/usage instructions.
- 4. Provide a mailing address and email address for written comment and have this included on all project communications.
- 5. Set a deadline for feedback.
- 6. Assign staff to monitor all feedback and compile it on a regular basis.
- 7. Issue a brief report-out document following the completion of outreach events that tracks responses to stakeholder feedback and questions and include this report as part of the final Outreach Plan.

IX. PROJECT BRANDING APPROACH

9.1 UNIQUE CONSIDERATIONS

Confusion can create mistrust and upend much needed transportation improvements for the Parish. To this effect, branding for this Study requires careful consideration of a number of critical project features that may create additional challenges if not addressed in a deliberate and consistent manner, including:

- Branding differentiation is needed between the Port NOLA Terminal project and this RPC Study. Because—while these projects are related—they are not the same. Namely, this RPC study is focused on isolating long-term, sustainable transportation alternatives in Lower St. Bernard Parish, and—as part of this assessment—must account for the potential impacts of the LIT project amongst other considerations.
- 2. Branding cannot be so different to disassociate the two efforts and becoming misleading. If the branding between the RPC projects is extremely different than the Port NOLA LIT project, the public may infer there is a purposeful intent to avoid association with the Port NOLA LIT project, which is not the intent of this Study.
- 3. Language must clearly and consistently denote the broader RPC study intent (beyond the Port NOLA LIT project) to assess and recommend long-term transportation improvements in the Parish.



9.2 BRANDING APPROACH

Project Branding includes:

- 1. Uniting color schemes associated with the Port NOLA, St. Bernard Parish, and the RPC (see color pallet, below).
- 2. **Emphasizing broader transportation implications** of this Study, where the project logo resembles a map, roads, safety, and transportation resilience (see logo, below).

